# **2017-2021** STRATEGIC PLAN



Hamilton Community Legal Clinic Clinique juridique communautaire de Hamilton

# **Our Vision**

Hamilton Community Legal Clinic will be recognized and valued as an important provider of poverty law services and advocate for social change.

# **Our Mission**

Hamilton Community Legal Clinic is a community based not for profit agency whose diverse team of caring professionals and volunteers provides legal services to low income individuals and communities to promote access to justice and to improve quality of life. We do this through summary advice and referral, representation, community development, law reform and public legal education.

# **Strategic Goals and Action Plan**

### **Goal #1: Inclusive Justice**

#### Achieving inclusive justice for all communities in Hamilton

Goal 1.1: Advance the Clinic's Decolonization

- Implement the Calls to Action Report
- Continue to build relationships of trust through YÉN:TENE

Goal 1.2: Advocate for under-served populations

- Recognize particular struggles of intersectional oppressions
- Build services for youth and older adults

Goal 1.3: Use an anti-racism and anti-oppression lens to operate and to provide service to our community

- Pursue our Anti-Racism and Anti-Oppression (ARAO) Strategic Priorities
- Continuously learn from our clients, neighbours, and community partners
- Share our ARAO knowledge and skills with the community and other organizations in the poverty law sector

### **Goal #2: Community Engagement**

#### Advancing public engagement and visibility of clinic services

Goal 2.1: Build strategic relationships with various community stakeholders

- Partner with community advocacy groups for specific service support
- Strengthen relationships with broader community institutions and partners
- Engage individuals and the community to share lived experiences and strengthen our anti-racism and anti-oppression practices

Goal 2.2: Raise the community profile of clinic services and key priorities

- Share clinic services at strategic community forums and events
- Use relevant communications, media and web tools to promote clinic services

### Goal #3: Organizational Sustainability

#### Strengthening the community-based clinic model

Goal 3.1: Make the clinic's administration and governance sustainable

- Establish strategic goals, measure success and report on progress
- Conduct succession planning for the board of directors
- Expand the clinic's core funding through fundraising initiatives

Updated November 26<sup>th</sup>, 2019